



**Your Way Computer Tech Team Provides a Full Range of Outsourced IT Services.**

In today's business environment information technology changes so frequently that it is hard for many companies to keep up. It can be overwhelming and costly. Your Way Computer Tech Team (YWCTT) has the expert knowledge you need to keep your business technology working efficiently.

YWCTT provides its clients with stable, reliable and secure IT infrastructures, so they can focus on the operation and growth of their business. It is paramount to keep system up-time high to ensure the enhanced proficiency of your business. YWCTT will proactively monitor, manage and optimize the entire life-cycle of your business IT infrastructure. We will keep your company's IT infrastructure aligned with your business strategy therefore delivering improved business results. We will protect your network from interruptions to ensure business continuity and provide you with comprehensive backup and disaster recovery plans to reduce your security risk.

<p><b>Why Outsource with YWCTT?</b></p> <ul style="list-style-type: none"> <li>• Great Customer Service</li> <li>• On-site, Telephone, or Remote support</li> <li>• Direct access to a dedicated team of specialists with industry experience</li> <li>• Customized Technology Solutions for your unique business needs</li> <li>• Proactive Strategic Business Planning</li> </ul> <p>Outsourcing enables you to strategically plan and budget for your IT needs. It is more cost effective than hiring an entire in-house staff. Get a team of experts at low fixed monthly price.</p>	<p><b>Costs of an in-house IT Department:</b></p> <ul style="list-style-type: none"> <li>• Constant technical training on hardware, software, PC's, Mac's, new technology, data-centers, switches, PDA's, Laptops, desktops, firewalls, back-ups, smart-ups, email, spam filters, security...</li> <li>• Cost for taxes and benefits (MASSIVE)</li> <li>• Cost for a place to sit</li> <li>• Cost to provide the new employee with equipment &amp; equipment maintenance</li> <li>• Cost to hire (search firms, evaluate resumes, interviews)</li> </ul>
<p><b>Service / Support Plans:</b></p> <ul style="list-style-type: none"> <li>• Reduce or Prevent down-time</li> <li>• Provide early warning of systems degradation</li> <li>• Provide notification of a system failure</li> </ul>	
<p><b>FEATURES:</b></p> <ul style="list-style-type: none"> <li>• Anti-Virus &amp; Spy-ware Protection</li> <li>• Professional Windows Update/Patch Management</li> <li>• Rapid Data Recovery</li> <li>• Rapid Workstation Recovery</li> <li>• Professional Management of all Hardware and Software</li> <li>• 24x7-Continuous Monitoring of Your Systems</li> <li>• Expert Technical Support on-Demand</li> <li>• Administration of Your Network</li> <li>• Vendor Relationship Management</li> </ul>	<p><b>BENEFITS:</b></p> <ul style="list-style-type: none"> <li>• Improved Employee Productivity</li> <li>• Fixed Monthly Fee</li> <li>• Predictable computer system life-cycle</li> <li>• Professional Management of all Hardware and Software</li> <li>• Unlimited Technical Support</li> <li>• Single Source Solution for all of your Technology</li> <li>• Reliable Operations</li> <li>• Elimination of recurring problems</li> <li>• Technology partner when/if you have a crisis</li> </ul>