

### Your Way Computer Tech Team provides a Full Range of outsourced IT Services!

In today's business environment, information technology changes so frequently that it is hard for many companies to keep up, it can be overwhelming and costly! Your Way Computer Tech Team (YWCTT) has the expert knowledge you need to keep your business technology working efficiently and we've been doing just that for 28 years!

YWCTT provides its clients with stable, reliable, and secure IT infrastructures, so they can focus on the operation and growth of their business. It is paramount to the system uptime high to ensure the enhanced proficiency of your business! YWCTT will proactively monitor, manage, and optimize the entire life cycle of your business IT infrastructure. We will keep your company's IT infrastructure aligned with your business strategy, therefore delivering improved business results! We will protect your network from interruptions to ensure business continuity and provide you with comprehensive backup and disaster recovery plans to reduce your security risk!

## Why Outsource to YWCTT?

- Great Customer Service
- Ticketing system to track & resolve your issues.
- Priority Service when you need it.
- 24/7 on-site or remote support available
- Direct access to a dedicated team of specialists with industry experience
- Customized Technology Solutions for your unique Business needs
- Proactive Strategic Business Planning
- Save money and concentrate on your Business!

Outsourcing enables you to strategically plan and budget for your IT needs, allowing you to get a team of experts at a fixed monthly price while also:

- Reduce or Prevent downtime.
- Provide early warning of system degradation.
- Provide advance notification of a system failure

## **Costs of an in-house IT Department:**

- Constant technical training on hardware, software, stationery and mobile workstations, firewalls, and more!
- Paying for outsourcing when the in-house department is away for training, vacation, or out sick
- Cost for taxes and benefits (MASSIVE)
- Cost of an office space
- Cost of equipment
- Cost of their equipment maintenance
- Cost to hire (searching firms, evaluating resumes, interviews, etc.)

# **YWCTT Offers:**

### **Features:**

- Cybersecurity and Threat Detection & Protection
- Professional Windows Update/Patch Management
- Managed Backup Solution
- Rapid Data Recovery
- Rapid Workstation Recovery
- Professional Management of all Hardware/Software
- 24/7 Continuous Monitoring of Your Systems
- Expert Technical Support on-Demand
- Administration of Your Network
- Vendor Relationship Management

### **Benefits:**

- Improved Employee Productivity
- Fixed Monthly Fee
- Predictable computer system life cycle
- Unlimited Technical Support
- Single Source Solution for all your Technology
- Reliable Operations
- Elimination of recurring problems
- Technology partner when/if you have a crisis